

Newsletter

1st JUNE 2018

alice
chilton
in-home care services

Marketing Campaign

So confident are we in the abilities of our team that we have put our them at the heart of our new marketing campaign. Forget cliched stock images of carers and clients, we'll leave that to other companies, our advertising features our actual employees who are proud to say they 'care'.



Many of the team took part in the photo-shoot and will be featured in our adverts over the coming months. Four of our team, Maria, Jackie, Dave and Amanda appear on a 48-sheet poster site on Wilmslow Road.



Note from our Founder

It's important to know how we are performing as an employer and how the team feel about working for us. We regularly send a survey to check on our performance, the latest one was April. The survey is sent to all our team and it is completely anonymous. We ask how they feel about their pay, whether they believe we maintain high standards and give them an opportunity to raise any concerns. It's important that you know we take our responsibilities as an employer seriously.

This month we're launching our Recognition Programme and the reason we have decided to formalise it is partly due to the feedback we receive from you. It's always great to hear about the positive impact our team are making. Those we choose to single out for recognition will be from a combination of your comments and our appreciation so please do let us know if someone goes 'the extra mile' for you.

As ever your feedback is always welcome to ensure our service is meeting your needs.

Best Wishes

Karen Perry, Founder
karen@alicechilton.com

Next edition 1st September 2018

Summer Holidays - planning ahead

July and August are naturally popular months for our Care Team to take a well-earned break. During this time their availability is reduced, however the needs of our clients remains the same. Therefore, it may be necessary to introduce other members of our team if your regular Carer is away. Rest assured we always try to ensure consistency wherever possible, and we thank you in advance for your understanding during the holiday period. **Please contact Mark, Resource Manager for all rota and scheduling enquiries.**
Email: mark@alicechilton.com



Carer Recognition

We often hear how our team have gone 'above and beyond' in their duties when supporting our clients, which is what makes our team special. If you have an example that you would like to share, then please do get in touch as we're keen to show our appreciation and recognise these moments.



Wilmslow Show & Fun Day

Sunday July 8th - 11.00am to 5.00pm
Carnival Field, Wilmslow, SK9 5NG

The Wilmslow Show and Family Fun Day is the largest community event in the town. A day packed full of attractions, there's something for everyone; Car Show, Fun Fair, Games & Sideshows, Craft Stalls, Dog Show and much more. In the main arena there will be a WW1 re-enactment complete with cavalry horses.

For the full programme of activities and ticket information visit <http://www.wilmslowshow.co.uk/>



Changes to Inheritance Tax

From 6th April 2017 an important new Inheritance Tax allowance was brought into effect, meaning that by the tax year 2020/21 a married couple/civil partnership can leave £1 million pounds without paying tax. Until that tax year there are some staged increases from the previous allowance of £650,000.00. Unfortunately, it does come with some caveats.

To benefit you must own a house in which you have lived which you are passing on directly to lineal descendants – this includes children, step children, grandchildren and all their spouses. Wills that have created Trusts, which were popular before 2006, need to be reworked, as a gift to a Trust does not qualify for the allowance. Wills that have age contingencies in them, for example, "to my son, but if he predeceases me then to my grandson if and when he gets to the age of 21" also need to be amended.

If you qualify for the full allowance because you have £350,000.00 of house, or equity in a house, you stand to save £140,000.00 of tax. There are considerations when leaving everything to each other if that means that the survivor of you is above a certain threshold, in such cases the new allowance could get whittled away.

For a no obligation review of your will and to find out more about the new allowances and what the changes may mean to you, contact:



Nicola Briggs LLB Solicitor
Telephone: 01625 539922.
Email: nicola.briggs@hmsolicitors.co.uk
Hilary Meredith Solicitors
25-27 Water Lane Wilmslow SK9 5AR

Congratulations to Caroline



Over the last two years Caroline Howard, our Care Supervisor, has been balancing her full-time role and studies. She had already achieved her Level 3 in Health & Social Care and then in March attained her Level 5, Diploma in Leadership in Health & Social Care, the highest level of qualification in this sector.

Caroline has over six and half years' experience in domiciliary care, her practical care experience together with the management side, gained through qualifications, is a real benefit to the business.

Buddy Box



The Alice Chilton Buddy Box has a range of dementia aids and activities for our care team to use to help assist clients with cognitive loss. The Buddy Box contains memory aids for dementia and also, Twiddle Muffs (kindly donated by Jackie). These popular items are designed for people with Alzheimer's and dementia who find great comfort in repetitive sensory stimulation. The large range of different tactile materials in a Twiddle Muff can provide endless entertainment for restless hands. We have a list of items that are available in the office, please call us if you would like to know more. We are also developing signage for dementia and Alzheimer's, helpful in the home for those who have cognitive loss.

If you would like to know more then please contact the office or for specific dementia related enquiries then please contact our Care Manager, Michele Bushell email: michele@alicechilton.com or call 01625 526850.

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